

1. Wchodzimy na stronę <https://www.netherlandsworldwide.nl/digid-abroad/collect-code-video-call> i klikając

Make an appointment →

# Collecting your DigiD activation code via video call

 English ▾

Do you live outside the Netherlands? And did you apply for a DigiD and have you received a service desk code? You can collect your activation code via video call with NetherlandsWorldwide. Make an appointment and prepare everything you will need beforehand. You need the activation code to activate your DigiD.

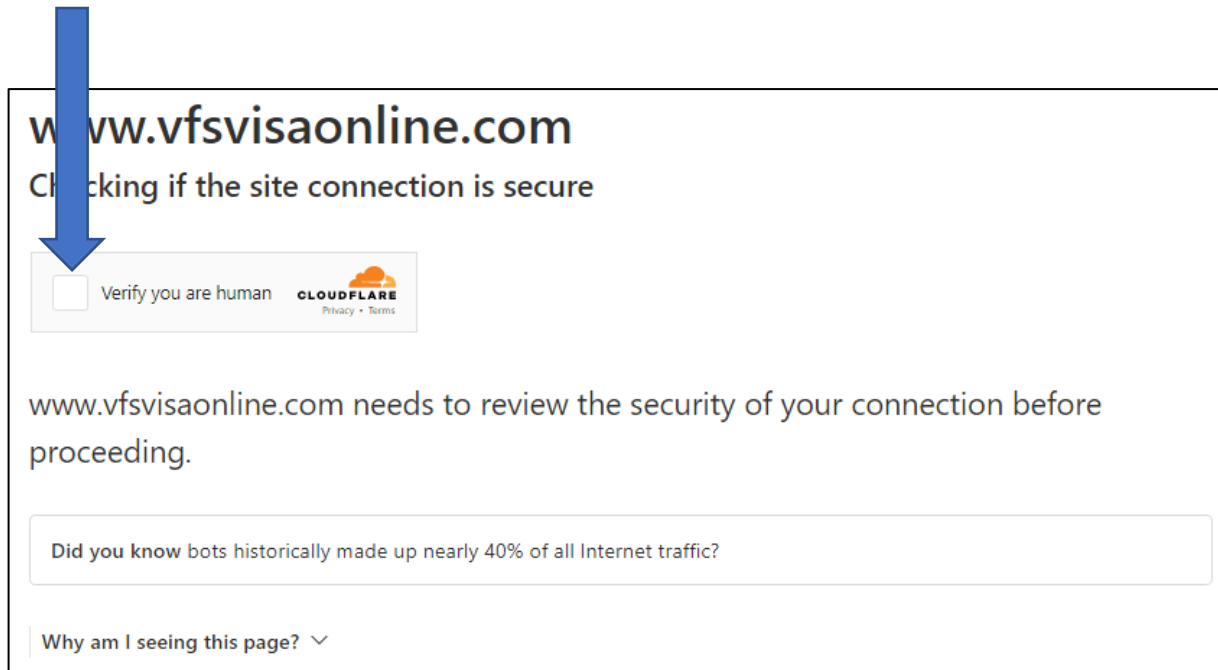
If you are in the Netherlands at the time of the appointment, you cannot collect your activation code via video call. You can collect an activation code at a [DigiD service desk in the Netherlands](#).

## Make an appointment

- To schedule a video call between 8.00 and 16.00 local Dutch time, make an appointment with desk 1, 2, 3 or 4. Appointments for these desks open every Friday at 9.00 local Dutch time for the following week.
- To schedule a video call between 14.30 and 22.30 local Dutch time, make an appointment with desk 6, 7, 8 or 9. Appointments for these desks open every Friday at 14.00 local Dutch time for the following week.

Make an appointment →

2. W ramach ochrony przed automatycznymi systemami (botami) zostaniemy poproszeni o zaznaczenie „Verify you are human” („Udowodnij, że jesteś człowiekiem”).



3. Następnie wybieramy opcję „Schedule Appointment” („Umów spotkanie”). Pozostałe dwie opcje pozwalają na zmianę terminu spotkania („Re-schedule Appointment”) lub jego odwołanie („Cancel Appointment”).



4. W kolejnym kroku wybieramy wirtualne „okienko”, do którego się chcemy umówić. Aby umówić wideorozmowę w godzinach między 8:00 a 16:00 należy wybrać „okienka” 1, 2, 3 lub 4 (wolne terminy na kolejny tydzień pojawiają się w każdy piątek o godz. 9:00 i wtedy należy przeprowadzić całą procedurę ustalania terminu spotkania), aby umówić wideorozmowę w godzinach między 14:30 a 22:30 należy wybierać okienka 6, 7, 8 lub 9 (wolne terminy na kolejny tydzień pojawiają się w każdy piątek o godz. 14:00)

**Appointment Scheduling**

**Dutch embassy/consulate-general in The Hague (24/7 Netherlands Worldwide)**

Indicate here how many people the appointment is for and the purpose of the appointment. Please note: you can only make an appointment for yourself and your immediate family members. Immediate family members' means your partner and your children under the age of 18. There is a limit to how many people can attend an appointment together. If you reach this limit when making your appointment, you will need to make a separate appointment for any additional family members.

**Schedule an Appointment**

Number of applicants:

Application Category:

- Select-
- DIGID - Video Call Desk1
- DIGID - Video Call Desk2
- DIGID - Video Call Desk3
- DIGID - Video Call Desk4
- DIGID - Video Call Desk6
- DIGID - Video Call Desk7
- DIGID - Video Call Desk8
- DIGID - Video Call Desk9

5. Przechodzimy do uzupełnienia swoich danych. W kolejności:

- wybieramy tytuł („MR” – „Pan” lub „MRS.” – „Pani”)
- imię
- nazwisko
- numer telefonu (pamiętając o kierunkowym do Polski na początku „0048”)
- adres e-mail

i wybieramy „I confirm the above statement” (“Potwierdzam powyższe informacje”)

**Appointment Scheduling**

Please fill in applicant details:

**Applicant Details**

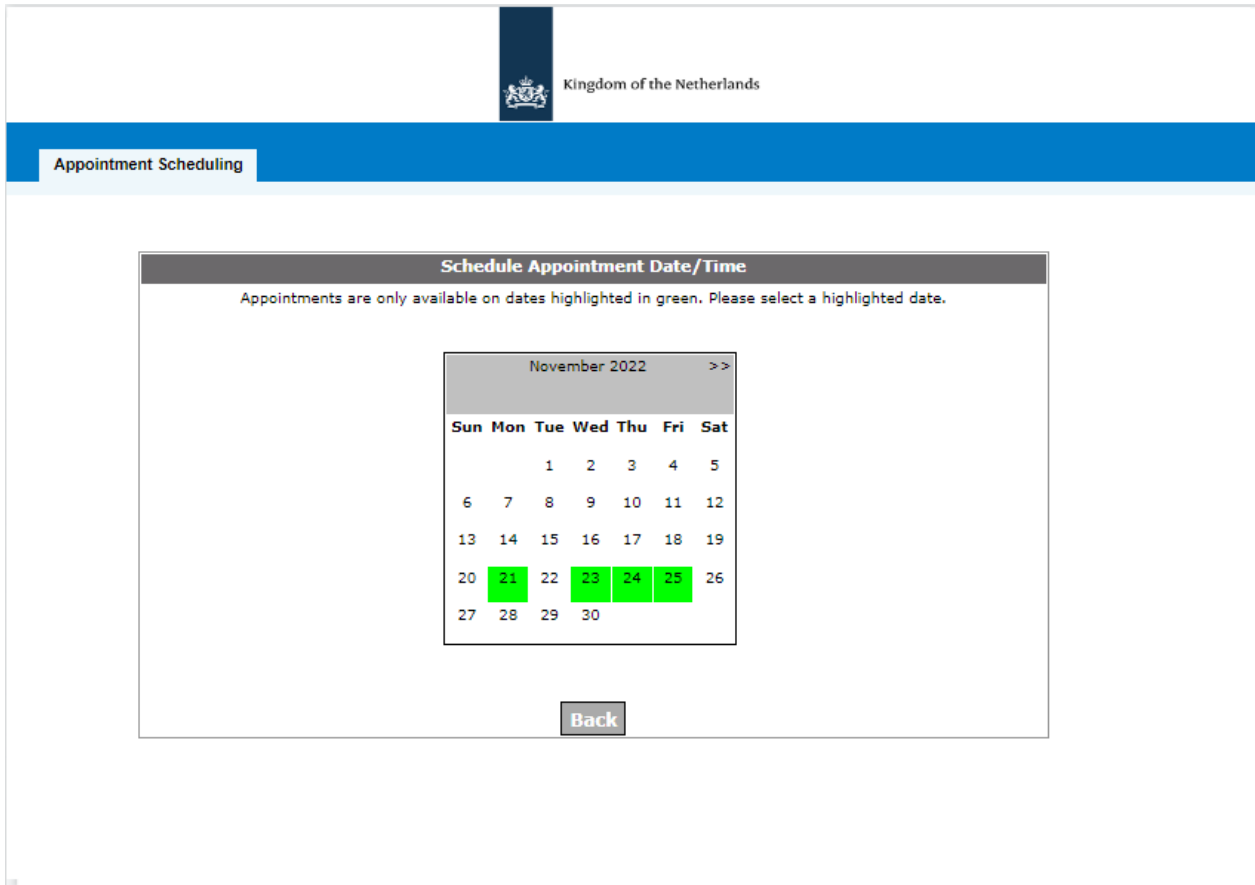
\* Indicates mandatory fields.  
\* Name(s) should be spelled as given in your passport. In the event that multiple family members are going to share 1 appointment, please only enter 1 email address for the confirmation email to be sent to.

Title	Given Name(s)*	Surname*	Phone Number*	Email Address*
MR. ▾	JAN	KOWALSKI	4899999999	jankowski@wp.pl

I hereby give authorization for my personal information and that of anyone joining my appointment for the purpose of processing my consular application.

▾

6. Pokaże nam się kalendarz. Na zielono podświetlone będą dni, w których są dostępne terminy spotkań i z nich możemy wybrać najbardziej nam pasujący.



Kingdom of the Netherlands

Appointment Scheduling

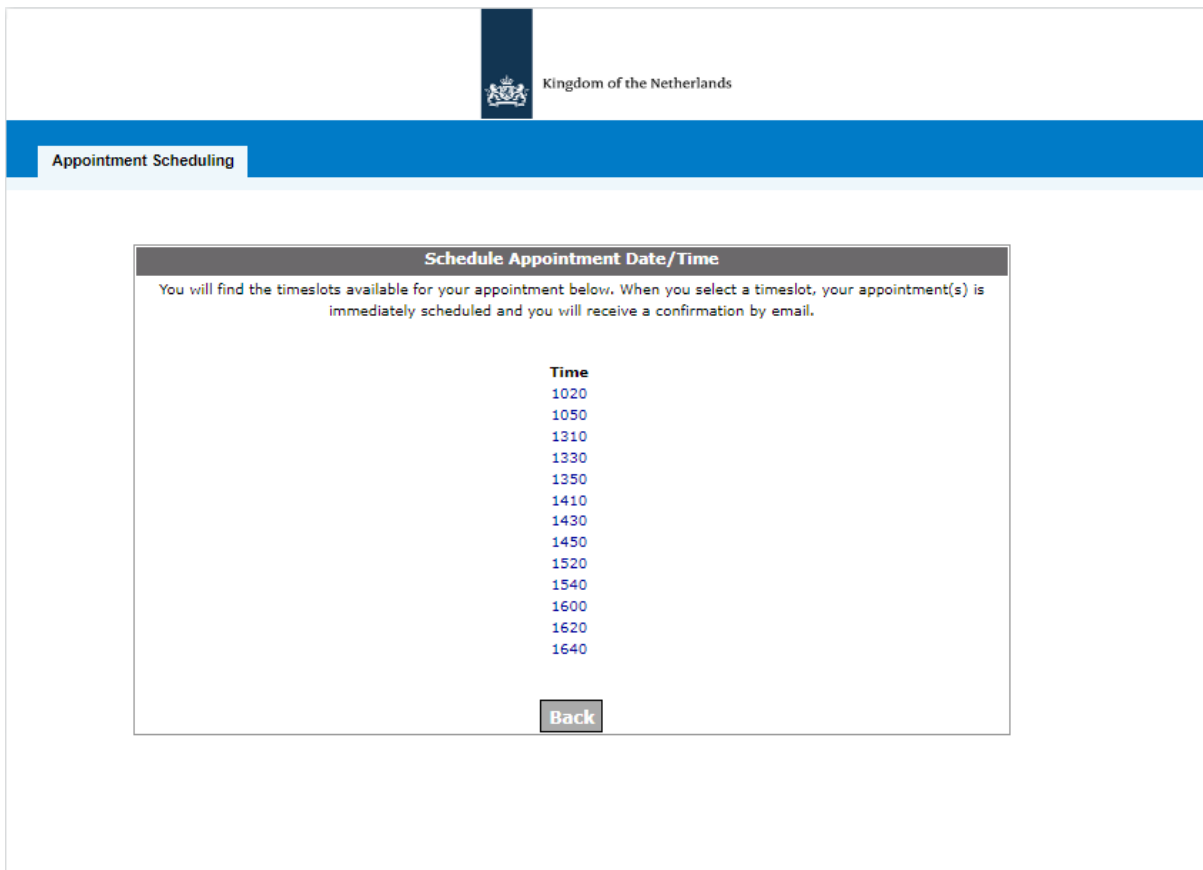
**Schedule Appointment Date/Time**

Appointments are only available on dates highlighted in green. Please select a highlighted date.

November 2022 >>						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

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7. Po wybraniu dnia będziemy mogli również najbardziej nam pasującą godzinę spotkania.



Kingdom of the Netherlands

Appointment Scheduling

**Schedule Appointment Date/Time**

You will find the timeslots available for your appointment below. When you select a timeslot, your appointment(s) is immediately scheduled and you will receive a confirmation by email.

**Time**

- 1020
- 1050
- 1310
- 1330
- 1350
- 1410
- 1430
- 1450
- 1520
- 1540
- 1600
- 1620
- 1640

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8. Na koniec zobaczymy podsumowanie umówionego spotkania (zostanie nam ono również wysłane na podany adres e-mail). Będzie ono zawierało m.in.:

- link, przy pomocy którego możemy wejść na stronę logowania do wideorozmowy
- login („Meeting ID”) oraz hasło („Passcode”), które będą potrzebne do zalogowania

[Reschedule Appointment](#)  
[Cancel Appointment](#)

Kingdom of the Netherlands

Appointment confirmation for a DigiD - ACTIVATION CODE VIA VIDEO CALL DESK1 on Thursday, 24/Nov/2022 at 16:40.

Appointment Information					
Applicant Name	Reference No.	Appointment Date	Appointment Time	Queue	Branch Name
EDITH KWAKU-CEYX	00000243232	24/Nov/2022	16:40	00000001	The Hague (24/7 NetherlandsWorldwide)

Dear Sir / Madam,

You have booked an appointment for a video call with a Netherlands Worldwide staff member. Please see below to find out what you need for this appointment.

**Please note:** the time you see with the appointment and in your e-mail calendar is the time in the Netherlands (CEST: Central European Time, UTC/GMT+1). You should check what time that is in your time zone and possibly adjust it in your calendar.

**Activate your DigiD**

Make sure you have your DigiD username and password at hand when joining the video call. You can prepare the activation procedure by logging in on the website of DigiD with the following link: [DigiD: Activate | Logging in](#). 5 minutes before your appointment. During the video call you will receive the activation code from us to complete activation.

**Forgot your DigiD username or password?**

Can't you log in to DigiD because you forgot your username or password? Then create new login credentials by applying for a new DigiD before attending your appointment. Make sure you remember your new username and password.

**Service desk code expired**

Did your service desk code expire? [Click here for a new DigiD](#) before the appointment. You will receive a new code.

You don't have to reschedule your appointment when you forgot your login credentials or your service desk code expired.

Check the following webpage to find out what more you need to prepare before attending your appointment: [Click here for your DigiD activation code via video call](#)

**Joining the video call**

Go through the following steps to join the video call at the time of your appointment:

- > Click the link: Join or go to <https://webmeeting.minbuza.nl>
- > Enter meeting ID: **247101** (no # or other characters)
- > Enter passcode: **124638** (no # or other characters)
- > Edit: **Your name** enter your first name and surname
- > Click on: **Join meeting**

**Cancel appointment**

Do you want to cancel your appointment? You can do so by using the link in the left upper corner of this letter.

**Contact**

If you have any questions, please send an email to [247NWW-DigiD@minbuza.nl](mailto:247NWW-DigiD@minbuza.nl)

Kind regards,

Netherlands Worldwide  
Ministry of Foreign Affairs  
[247NWW-DigiD@minbuza.nl](mailto:247NWW-DigiD@minbuza.nl)

<https://www.netherlandsworldwide.nl/>